



## **IT Department Damietta Alliance**

Department: IT  
Job Titel: **IT infrastructure Lead**  
Job Code: 003  
Education: Bachelor's degree in engineering , computer science or information systems management.

### **Responsibilities:**

- IT Infrastructure Lead objective is to ensure plan, Design and operate the IT infrastructure in a secure, reliable, and efficient manner to meet that meets the business requirements.
- IT Infrastructure Lead is responsible for the overall installation, administration & operation, maintenance, and documentation of data center hardware & software systems, Network (LAN & WAN) hardware and configurations, monitoring, diagnosing, and repairing hardware and network failures and maintaining annual licenses and support service contracts.
- IT Infrastructure Lead provides second level support and technical expertise in complex incidents and service requests to ensure high the infrastructure readiness.

### **Requirements:**

- +10 years of recent experience in an IT infrastructure management
- Certifications of Cisco, Juniper, Palo Alto, CISSP,CISA,CCNA,CCNP,ITIL, CCDP, PCCET, PCNSA, Or similar).
- Sharp investigating abilities
- Capacity to work independently
- Strong technical experience in managing network, Security, Database and PC operating systems.
- Ability to work in a team collaborative environment.
- Strong knowledge of Workstation/Server hardware environments
- Strong analytical and troubleshooting skills
- Well-developed communication skills
- Flexibility to perform and manage assigned tasks independently or as part of a team.
- Ability to manage multiple priorities and meet frequent short timeline goals and deadlines
- Ability to work with minimal direction to achieve stated goals or assigned tasks.
- Willing to work extended hours and be on call when needed for projects and problem resolution.

Experience: +10 years at all, and minimum 3years with managerial responsibility  
Languages: English fluent in spoken and written, Arabic fluent in spoken and written.  
Additional Languages as advantage

Please Send Your CV thro [careers@damiettaalliance.com](mailto:careers@damiettaalliance.com) Addading the job code of the subject of Email.